

Dear Talent Acquisition Team,

I am an ISTQB Certified Quality Assurance Engineer with hands-on experience testing mobile and web applications, supported by a strong software development background across frontend, backend, API, and automation-related projects. My experience allows me to understand software from both a testing and development perspective, helping me identify issues faster, communicate clearly with engineering teams, and contribute to stable, high-quality releases.

In my recent role at Electronic Connect Holdings, I led QA activities across multiple projects, improving release quality and test coverage. I designed test plans, executed manual, functional, regression, smoke, UI, and API testing using Postman, and provided official QA sign-off for production deployments. I also worked closely with developers and product owners to clarify acceptance criteria, improve Jira workflow consistency, strengthen bug-tracking visibility, and mentor junior QA staff.

Before moving fully into QA, I worked as a Frontend Developer at Electronic Connect Holdings, where I built responsive dashboards and UI components using Vue.js, integrated frontend applications with backend APIs, created C# endpoints, resolved defects during testing cycles, and contributed to code reviews. This experience strengthened my ability to test user interfaces, understand system behaviour, and troubleshoot issues effectively.

I also worked as a Full Stack Developer at Rand Water, where I independently developed and maintained the organisation's corporate website. I managed the full project lifecycle, including requirements gathering, development, testing, deployment, and maintenance, using PHP, Laravel, Bootstrap, and MySQL. This development foundation has strengthened my understanding of system architecture, APIs, databases, frontend behaviour, and risk analysis.

I have also worked on automation-related projects, including Python scripting, API integrations, and a WhatsApp ordering bot with payment integration. I am continuing to grow my automation testing skills with tools such as Selenium and JMeter, while applying strong QA discipline across manual testing, regression validation, defect verification, and UAT support.

I am detail-oriented, analytical, and committed to ensuring that products are properly tested before reaching end users. I enjoy working in collaborative environments where quality, accountability, and continuous improvement are valued.

I would welcome the opportunity to bring my QA experience, technical background, and problem-solving abilities to your team. Thank you for considering my application. I look forward to the opportunity to discuss how I can contribute to your organisation.

Kind regards,
Tshivhidzo Samson Makhokha

Portfolio: fromdev2qa.co.za